

**HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 500**

17495 Village Green Drive

Houston, Texas 77040

832-467-1599

Fax 832-467-1610

(Drought Stage 1)

July 26, 2023

Dear Customer:

**Due to ongoing drought conditions, Harris County Municipal Utility District No. 500 (MUD 500) has initiated Stage 1 (voluntary) water conservation measures for potable (drinking) water and is requesting that all potable water users reduce their usage immediately. Potable water usage is increasing rapidly and under MUD 500's Drought Contingency Plan, we may be required to implement mandatory water use restrictions if conditions continue to worsen. Last summer, when we requested voluntary conservation, you answered the call and were able to ensure a continued sufficient water supply for the Towne Lake community. Now that drought conditions have returned, we need your help again to reduce potable water usage and avoid the need for mandatory restrictions!**

Stage 1 (Voluntary) water use restrictions now in place:

Customers are requested to voluntarily limit all outdoor potable water usage, including, but not limited to, lawn and garden watering, car washing, and window washing, as follows:

1. District residents and other users of water within the District with even-numbered addresses should use potable water outdoors only on even-numbered days, and District residents and other users of water within the District with odd-numbered addresses should use potable water outdoors only on odd-numbered days. In the event no street address exists, District residents and other users of water within the District lining on the north and west side of the street should use potable water outdoors only on even-numbered days, and District residents and other users of water within the District on the south and east side of the street should use potable water outdoors only on odd-numbered days. *District residents and other users of water within the District with irrigation controllers that do not have an even-odd option should use potable water outdoors no more than every other day.*
2. Potable water should not be used outdoors for irrigation or other uses in the morning between the hours of 6:00 am and 10:00 am, and in the evening between the hours of 6:00 pm and 12:00 am (midnight).

Please check the settings on the controller for your irrigation system to make adjustments to the dates and times the system runs to implement these requested changes. Please note that the Towne Lake Community Association uses non-potable water from the lakes for irrigation of certain common areas throughout the Towne Lake community, which helps to reduce demand on the potable water system and preserve the availability of potable water for other uses.

MUD 500 will continue to monitor potable water use and will provide another notice if the drought stage changes or if Stage 1 drought conditions have been lifted. The MUD 500 Board of Directors appreciates your cooperation and perseverance during this challenging time.