

MINUTES
HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 500
(Internal)

January 10, 2023

The Board of Directors (the "Board") of Harris County Municipal Utility District No. 500 (the "District") met in regular session, open to the public, on the 10th day of January, 2023, at the offices of Caldwell Companies, 9955 Barker Cypress Road, Suite 250, Cypress, Texas, inside the boundaries of the District, and the roll was called of the members of the Board:

Jeffrey D. Ottmann	President
Joanne E. Quintero	Vice President
Jeff P. Collins	Secretary
James Spackman	Assistant Secretary
Alan Steinberg	Asst. Vice President/ Asst. Secretary

and all of the above were present except Directors Ottmann and Spackman, thus constituting a quorum.

Also present at the meeting were George Edwards, member of the public; Sergeant Walter Stensland, Sergeant Ana Ortiz, Deputy Sean Kizer, and Deputy Kimberly Nobles of Harris County Sheriff's Office ("HCSO"); JC Reno of Storm Water Solutions, LLC; Jennifer Vossler of McCall Gibson Swedlund Barfoot, PLLC; Leslie Cook of RBC Capital Markets; Lynn Kurtz of Myrtle Cruz, Inc.; Amanda Benzman of Environmental Development Partners, LLC; J.T. Gaden and Robert Atkinson of EHRA Engineering; Brenda McLaughlin of Bob Leared Interests; and Katie Carner and Jennifer Ramirez of Allen Boone Humphries Robinson LLP.

PUBLIC COMMENTS

Mr. Edwards stated that he is attending today's meeting on behalf of the Towne Lake Community Association, Inc. ("HOA") relating to the security item.

CONSENT AGENDA

Director Quintero offered Board members the opportunity to remove items from the consent agenda for individual discussion. After discussion, Director Steinberg moved to approve all items on the consent agenda, and direct that, where appropriate, the documents be filed appropriately and retained in the District's official records, including: (1) the minutes of the December 7, 2022, regular meeting; (2) the bookkeeper's report; (3) accepting the annual disclosure statements of the bookkeeper and investment officer and directing that the disclosure statements be filed

appropriately and retained in the District's official records; (4) the annual report regarding Post-Issuance Compliance Policy; (5) the tax assessor's report; (6) adopting the Resolution Requesting Appraisal of Property and Certificate of Estimated Appraised Value; (7) the operator's report; and (8) the engineer's report. Director Collins seconded the motion, which passed unanimously. Copies of the bookkeeper's report, tax assessor's report, operator's report, and the engineer's report are attached.

ITEMS REMOVED FROM THE CONSENT AGENDA

There were no items removed from the Consent Agenda.

SECURITY MATTERS, INCLUDING REPORT FROM HCSO AND REQUEST FROM HOA REGARDING COST SHARING FOR SECURITY SERVICES

The Board reviewed the security report from the HCSO, a copy of which is attached.

Sergeant Stensland discussed the District's 2022 crime statistical analysis and overall trends and call volume for the District's contract. He recommended that the Board considered adding an additional deputy for 70% coverage to the District's contract, starting in October, 2023 with the next contract renewal. Discussion ensued.

ADDITIONAL FINANCIAL AND BOOKKEEPING MATTERS

There was no discussion on this agenda item.

DROUGHT CONTINGENCY PLAN

The Board deferred discussion on this agenda item.

ADDITIONAL OPERATIONAL MATTERS, INCLUDING PUBLIC UTILITY COMMISSION RULES REGARDING EXTREME WEATHER EMERGENCIES, ISSUANCE OF ONE-TIME NOTICE TO CUSTOMERS, AND AMEND RATE ORDER

Ms. Carner discussed rules adopted by the Public Utility Commission of Texas ("PUC") to implement legislation prohibiting certain retail water or sewer providers from imposing late fees or terminating service for nonpayment of water bills that are due during a period when the previous day's highest temperature and the predicted temperature for the next 24 hours is not higher than 28 degrees Fahrenheit. She reviewed and discussed the one-time notice of the requirements that must be sent to utility customers by January 31, 2023. Ms. Carner then presented a proposed Amended Rate Order incorporating the provisions of the PUC rules, including terms for customers to request and receive a payment schedule for payment of bills due during such an extreme weather emergency. After review and discussion, Director Steinberg

moved to: (1) authorize the operator to send the one-time notice to District customers; and (2) adopt the Amended Rate Order and direct that it be filed appropriately and retained in the District's official records. Director Collins seconded the motion, which passed unanimously.

HEARING ON TERMINATION OF WATER AND SEWER SERVICE

There were no accounts submitted for termination.

WEST HARRIS COUNTY REGIONAL WATER AUTHORITY ("WHCRWA")
MATTERS

Mr. Gaden updated the Board on the status of the WHCRWA's construction of the surface water delivery line to water plant no. 2.

ADDITIONAL ENGINEERING MATTERS

There was no discussion on this agenda item.

REPORT REGARDING DEVELOPMENT IN THE DISTRICT

Ms. Carner updated the Board on the status of development in Towne Lake.

REVIEW AND REVISE ACTION LIST

The Board reviewed the action list and noted items to be included and removed from the list.

CONVENE IN EXECUTIVE SESSION PURSUANT TO SECTION 551.071

The Board did not convene in Executive Session.

There being no further business to come before the Board, the Board concurred to adjourn the meeting.

(SEAL)




Secretary, Board of Directors

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