

HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 500

MEMORANDUM

TO: Board of Directors
Harris County Municipal Utility District No. 500
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Harris County Municipal Utility District No. 503

CC: Towne Lake Community Association, Inc.
H. Towne Lake Community Association, Inc.

FROM: Harris County Municipal Utility District No. 500, as Master District (the
"Master District")

DATE: July 14, 2022

RE: Notice of Stage 1 Drought Conditions

Please be advised that the Master District has triggered Stage 1 (voluntary reductions) of its Drought Contingency Plan due to the ongoing drought conditions and is requesting that all potable water users reduce their usage immediately. The West Harris County Regional Water Authority, which provides potable water to the Master District, also has triggered Stage 1 (voluntary reductions) of its Drought Contingency Plan and is requesting that all users voluntarily reduce their potable water usage.

Potable water usage is increasing rapidly in the Master District's Service Area (consisting of Harris County MUD Nos. 500, 501, 502, and 503), and under the Master District's Drought Contingency Plan, we may be required to implement mandatory water use restrictions if conditions continue to worsen. The Master District encourages each Participant to implement one or more drought response measures in your Drought Contingency Plan, as applicable. We will continue to monitor potable water use and will provide another notice if the drought stage changes or if Stage 1 drought conditions have been lifted.

We appreciate your cooperation during this challenging time. A copy of correspondence sent to customers within Harris County MUD No. 500, as a Participant District, is attached.

HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 500

17495 Village Green Drive

Houston, Texas 77040

832-467-1599

Fax 832-467-1610

(Drought Stage 1)

July 14, 2022

Dear Customer:

Due to ongoing drought conditions, Harris County Municipal Utility District No. 500 (MUD 500) has initiated Stage 1 (voluntary) water conservation measures for potable (drinking) water and is requesting that all potable water users reduce their usage immediately. The West Harris County Regional Water Authority, which provides potable water to MUD 500, also has initiated its Stage 1 (voluntary) water conservation measures and is requesting that all water users voluntarily reduce their potable water usage. Potable water usage is increasing rapidly and under MUD 500's Drought Contingency Plan, we may be required to implement mandatory water use restrictions if conditions continue to worsen. MUD 500 needs your help to reduce potable water usage and avoid the need for mandatory restrictions!

Stage 1 (Voluntary) water use restrictions now in place:

Customers are requested to voluntarily limit all outdoor potable water usage, including, but not limited to, lawn and garden watering, car washing, and window washing, as follows:

1. District residents and other users of water within the District with even-numbered addresses should use potable water outdoors only on even-numbered days, and District residents and other users of water within the District with odd-numbered addresses should use potable water outdoors only on odd-numbered days. In the event no street address exists, District residents and other users of water within the District lining on the north and west side of the street should use potable water outdoors only on even-numbered days, and District residents and other users of water within the District on the south and east side of the street should use potable water outdoors only on odd-numbered days.
2. Potable water should not be used outdoors for irrigation or other uses in the morning between the hours of 6:00 am and 10:00 am, and in the evening between the hours of 6:00 pm and 12:00 am (midnight).

Please check the settings on the controller for your irrigation system to make adjustments to the dates and times the system runs to implement these requested changes. Please note that the Towne Lake Community Association uses non-potable water from the lakes for irrigation of certain common areas throughout the Towne Lake community, which helps to reduce demand on the potable water system and preserve the availability of potable water for other uses.

MUD 500 will continue to monitor potable water use and will provide another notice if the drought stage changes or if Stage 1 drought conditions have been lifted. The MUD 500 Board of Directors appreciates your cooperation and perseverance during this challenging time..